

# Capitol Glass and Metals

## WARRANTY LETTER

### Frameless Shower Enclosure

Capitol Glass and Metals warranties all our shower door installations and hardware against workmanship and manufacturing defects for (1) year from date of the completed installation. If at any time service is required or requested, we will come and perform our service to make any necessary repairs at no charge to. After the warranty period, Capitol Glass and Metals will charge a \$350 service charge which does not include any necessary materials, and only accounts for the first hour of labor.

- Within our (1) year warranty we will make repairs to vinyl seals as necessary, please however keep in mind that the replacement of Polycarbonate or Acrylic sweeps, seals and doorstops are considered routine maintenance and needs to be done periodically; therefore, after warranty expires this will be considered the owner's responsibility.
- There is no warranty against glass breakage or chipping once the product has left our care and custody. If breakage does occur at any time, we will make every effort possible to make a quick replacement at the most reasonable price. Manufacturer defects in glass can occur from time to time and are typically within acceptable industry standards. However, if we have missed something in our inspection process, you will have up to 10 days from the installation date or your move in date to bring this to our attention.
- This warranty does not cover damage caused through faulty design of your residence or business, adjustments required due to house settling, damage or failure due to misuse, careless handling, alteration, misapplication, improper use of cleaning products, accidents, owner negligence, abuse, or to acts of nature.
- Use of harsh, abnormal or abrasive chemical cleaning products will void the warranty; please follow guidelines provided for proper maintenance.
- Discoloration or stains due to improper water chemistry, hard and non-filtered well water are not covered.
- This warranty does not cover water leakage on any frameless or semi-frameless shower enclosure. Due to the nature and design of these products it is not always possible to achieve a 100% watertight seal when no frame is used.
- All sales are final. We do not issue refunds.
- Our warranty is offered to the original purchaser and/or the original homeowner only, as it relates to the original installation.

## Cleaning Tips/Instructions

The best method to keep your glass sparkling clean is to wipe the glass surface with a squeegee after every use. This will ensure that water and soap residue does not have a chance to dry on the glass surface. After using a squeegee, use a clean, soft towel or microfiber cloth to dry the frame and hardware. For light cleaning, avoid using any acid-based cleaning solutions, which can damage the metal or glass of your enclosure. Instead use a vinegar and water solution or a denatured alcohol and water solution. You can also use a few drops of a mild soap such as dishwashing liquid and warm water.

**REMEMBER** that the handles, towel bars and hinges are **NOT** designed to support your weight, that is what grab bars are for. Never lean on the glass or push/pull with force as this can weaken the entire unit and can cause significant damage. The hinges on your door are designed to self-center within 5 degrees and are self-closing from 25 degrees.

**NEVER** use abrasive powders, abrasive pads, steel wool or products containing bleach or ammonia. These strong chemicals can corrode your hardware as well as compromise the silicone seals. Maintaining your polycarbonate door sweep (if included) is also important. Because seals are subject to friction wear (like windshield wipers), they are designed to be replaceable and are not a warranted item. To extend the life of your door sweep, simply clean with a mild soap and warm water. Do not use bleach, ammonia or any strong chemicals which will make the seals brittle and discolored.

## Important Information

Frameless shower doors are **NOT** going to be 100% watertight. A frameless shower door has by design small gaps in the hinges, seams and around the door. Gaps exist because the unit lacks the traditional thick metal frames. The gaps are in fact required to assure proper operation of the door. There are polycarbonate seals that can be added to lessen any leakage such as a bottom door sweep or a strike if your unit consists of a door and panel. Although polycarbonates are helpful, it may not eliminate water leaking out. Here are some issues to be avoided and tips to reduce the chance of water leakage:

- The tile on the shower curb should slightly slope toward the shower. If the tile slopes out, water is naturally going to follow gravity and could end up outside your shower.
- **NEVER** point a shower head or direct water spray directly at the frameless shower door or panels! The polycarbonate seals help improve water tightness, but a glass shower door is not an aquarium!